

General Information

Name:				Age: Today's Date:			
Date of Birth:				Email:			
Address:				City: State/Zip:			
Phone: (Home):	.(Cell):	: —					
Occupation:							
When, where and from whom did you last re	eceive	med	dical o	r health care?			
Emergency Contact: (Please list 2)							
Name:				Relationship:			
Phone:							
Name:				Relationship:			
Phone:	.Cell:_						
How did you hear about our practice? Clinic Website Referral from Do Social Media Other: Current Health Concerns							
Please rank current and ongoing health con-	cerns ir	n ord	der of	priority.		_	
Describe Problem & rate the severity	Mild	Moderate	Severe	Prior Treatment/Approach & rate the Success.	Excellent	Good	Fair

Please list any medications and/or	r vitamins that you	u are currently	/ taking.
------------------------------------	---------------------	-----------------	-----------

Name of medication		Reason			
Do you have any kr	nown allergies?		Yes No		
IF yes, explain: _					
Lifestyle Review					
Sleep					
How Many hours of sleep do Do you have problems fallin Do you have problems with Do you feel rested upon aw Do you use sleeping aids? IF yes, explain:	insomnia?	Staying asleep? Do you snore?			
Exercise					
Current Exercise Program:			# of Times non		
Activity	Туре		# of Times per Week	Time/Duration (Minutes)	
Cardio/Aerobic					
Strength/Resistance					
Flexibility/Stretching					
Balance					
Sports/Leisure (e.g. Golf)					
Other:					
Do you feel motivated to exercise?					
Nutrition					
☐ Vegetarian	of the following special diets or r Vegan Allergy Low Sodium No Dairy	Elimination	Low Fat		
Other:					
Do you have sensitivities to	certain foods?	Yes No			
IF yes, list food and sympt	oms:				

Nutrition (cont.)		
Do you adversely react to: (Monosodium Glutama		Garlic/Onion Cheese Citrus Foods
Chocolate	Alcohol Red Wine	Sulfite-Containing Foods (Wine, Dried Fruit, Salad Bars)
Preservatives	Food Colorings	Other Food Substances:
Are there any foods that you	u crave or binge on?	No
IF yes, what foods?		
Do you eat 3 meals a day?	Yes No IF n	o, how many:
Does skipping a meal greatly	y affect you? Yes No	
How may meals do you eat	our per week? 0-1	1-3 3-5 S Meals per week
Check the factors that apply	to your current lifestyle and eating h	abits:
	Fast Eater	Significant other or family members have
	Eat too much	special dietary needs Love to eat
_	Late-night eating	Eat because I have to
	Dislike healthy foods	Have negative relationship to food
	Time constraints	Struggle with eating issues
	T 16 11	Emotional eater (eat when sad, lonely,
	Travel frequently	bored, etc.)
	Eat more than 50% of meals away from home	Eat too much under stress
	Healthy foods not readily	Eat too little under stress
	available	
	Poor snack choices	☐ Don't care to cook
	Significant other or family members don't like healthy	Confused about nutrition advice
Smoking		
Do you smoke currently?	Yes No	
		ipe Cigar E-Cig
Have you attempted to quit IF yes, using what method.	_	
If you smoked previously:	Packs per day:	Number of years:
Are you regularly exposed to		□No
Alcohol		
How many alcoholic beverage		rink = 5 oz Wine, 12 oz beer, 1.5 oz spirits)
1-3 4-67 Previous alcohol intake?	7-10	Moderate High) None
Have you ever had a probler	_	Moderate
IF yes, when?		
Have you ever thought abou	ut getting help to control or stop your	drinking?

Other Substances	
Are you currently using recreational drugs? Yes No IF yes, type:	
Have you ever used IV or inhaled recreational drugs? Yes No	
Stress	
Do you feel you have an excessive amount of stress in your life? Do you feel you can easily handle the stress in your life? How much stress do each of the following cause on a daily basis? (Rate on scale of 1-10, 10 being highest) Work Family Social Finances HealthOther Do you use relaxation techniques?	
Which tequniques do you use? (Check all that apply) Meditation Breathing Tai Chi Yoga Prayer Other: Have you ever sought counseling? Yes No Are you currently in therapy? Yes No IF yes, describe:	
Have you ever been abused, a victim of crime, or experienced a significant trauma? Yes No What are your hobbies or leisure activities?	
Environmental/Detoxification History	
Do any of these significantly affect you? Cigarette Smoke Perfume/Colognes Auto Exhaust Fumes Other	
In your work or home environment, are you regularly exposed to: (Check all that apply)	
☐ Mold ☐ Water Leaks ☐ Renovations ☐ Chemicals ☐ Electromagnetic radiation	
☐ Damp Environments ☐ Carpets or Rugs ☐ Old Paint Stagnant or Stuffy Air ☐ Smokers	
Pesticides Herbicides Harsh Chemicals (Solvents, Glues, Gas, Acids, etc.)	
Heavy Metals (Lead, Mercury, etc.) Paints Airplane Travel Other:	
Have you had a significant exposure to any harmful chemicals?	
IF yes, Chemical Name, Length of exposure, Date:	
Do you have any pets or farm animals? Yes No	
IF yes, do they live:	

Medical History: II	Iness/Condit	ions		
Injuries				
Broken Bone(s)				
Back Injury				
Neck Injury				
Head Injury				
Other:				
Surgeries				
Appendectomy				
Dental				
Gallbladder				
Hernia				
Hysterectomy				
Tonsillectomy				
Joint Replacement				
Heart Surgery				
Other:				
Hospitalizations	Date	Reason		

Please list any other issues or concerns, that are not listed, you may have.

Medical History (cont.)

Checking YES = A condition you currently have. Check PAST = A condition you've had in the past.

Gastrointestinal	Yes	Past	Musculoskeletal	Yes	Pa	ast
Irritable bowel syndrome			Fibromyalgia			
GERD (reflux)			Osteoarthritis			
Crohn's Disease/Ulcerative Colitis			Chronic Pain			
Peptic Ulcer Disease			Other:			
Celiac Disease			Skin			
Gallstones			Eczema			
Other:			Psoriasis			
Respiratory			Acne			
Bronchitis			Skin Cancer			
Asthma			Other:			
Emphysema			Cardiovascular			
Phdumonia			Angina			
Sinusitis			Heart Attack			
Sleep Apnea			Heart Failure			
Other:			Hypertension (High Blood Pressure			
Urinary/Genital			Stroke			
Kidney Stones			High Blood fats (cholesterol, Triglycerides)			
Gout			Rheumatic Fever			
Interstitial Cystitis			Arrythmia (Irregular Heart Rate)			
Frequent Yeast Infections			Murmur			
Frequent Urinary Tract Infections			Mitral Valve Prolapse			
Sexual Dysfunction			Other:			
Sexually Transmitted Diseases			Neurologic/Emotional			
Endocrine/Metabolic			Epilepsy/Seizures			
Diabetes			ADD/ADHD			
Hypothyroidism (Low Thyroid)			Headaches			
Hyperthyroidism (Overactive Thyroid)			Migraines			
Polycystic Ovarian Syndrome			Depression			
Infertility			Anxiety			
Metabolic Syndrome/Insulin Resistance			Autism			
Eating Disorder			Multiple Sclerosis			
Hypoglycemia			Parkinson's Disease			
Other:			Dementia			
Inflammatory/Immune			Other:			
Rheumatoid Arthritis			Cancer			
Chronic Fatigue Syndrome			Lung			
Food Allergies			Breast			
Environmental Allergies			Colon			
Multiple Chemical Sensitivities			Ovarian			
Autoimmune Disease			Skin			
Immune Deficiency			Other:			
Mononucleosis						
Hepatitis						
Other:						

Symptom Review

Please check if these symptoms occur presently or have occurred in the last 6 months.

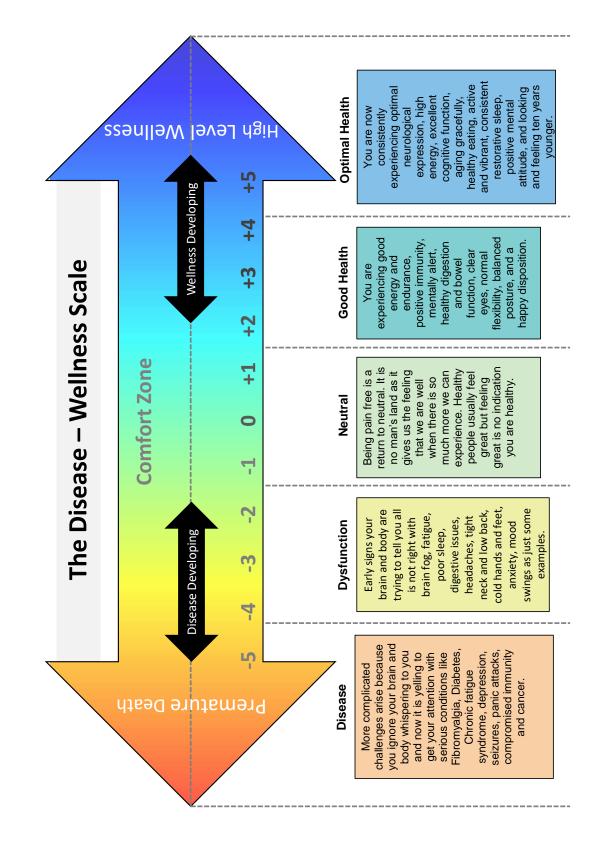
Nock Muscle Spasm	General	Mild	Moderate	Severe	Musculoskeletal (cont.)	Mild	Moderate	Severe
Daytime Sleepiness	Cold Hands & Feet				Neck Muscle Spasm			
TMJ Problems	Cold Intolerance				Tendonitis			
Early Waking	Daytime Sleepiness				Tension Headache			
Fatigue	Difficulty Falling Asleep				TMJ Problems			
Flushing	Early Waking				Mood/Nerves			
Heat Intolerance Auditory Hallucinations	Fatigue				Agoraphobia			
Night Waking Blackouts Nightmares Depression Can't Remember Dreams Difficulty: Low Body Temperature Concentrating With Second Concentrating With Judgement Concentration Ear Fullness Concentration Eye Pain Fearfulness Eye Crusting Painting Eye Crusting Painting Eye Crusting Painting Eye Pain Reartingling/Busses	Flushing				Anxiety			
Nightmares	Heat Intolerance				Auditory Hallucinations			
Can't Remember Dreams	Night Waking				Blackouts			
Low Body Temperature	Nightmares				Depression			
Head, Eyes, & Ears With Balance Conjunctivitis With Thinking Distorted Sense of Smell With Judgement Distorted Taste With Speech Ear Fullness With Memory Ear Ringing/Buzzing Dizziness (spinning) Eye Crusting Fainting Eye Pain Fearfulness Eyelid Margin Redness Irritability Headache Uight-Headedness Hearing Loss Numbness Hearing Problems Other Phobias Migraine Panic Attach's Musculoskeletal Paranoia Back Muscle Spasm Seizures Calf Cramps Suicidal Thoughts Chest Tightness Tingling Foot Cramps Cardiovascular Joint Deformity Angina/Chest Pain Joint Stiffness Heart Attack Joint Stiffness Heart Murmur Muscle Spasms Heart Murmur Muscle Spasms Irregular Pulse Muscle Stiffness Mitral Valve Prolapse	Can't Remember Dreams				Difficulty:			
Mith Thinking	Low Body Temperature				Concentrating			
Distorted Sense of Smell With Judgement Distorted Taste With Speech Distorted Taste With Speech Distorted Taste With Memory Distorted Taste	Head, Eyes, & Ears				With Balance			
Distorted Taste	Conjunctivitis				With Thinking			
Ear Fullness	Distorted Sense of Smell				With Judgement			
Ear Ringing/Buzzing Dizziness (spinning) Eye Crusting Fainting Eye Pain Fearfulness Eyelid Margin Redness Irritability Headache Light-Headedness Hearing Loss Numbness Hearing Problems Other Phobias Migraine Panic Attach's Paranoia Seizures Calf Cramps Seizures Calf Cramps Suicidal Thoughts Chest Tightness Tingling Foot Cramps Angina/Chest Pain Joint Deformity Angina/Chest Pain Joint Redness Heart Attack Joint Stiffness Heart Murmur Muscle Pain High Blood Pressure Muscle Spasms Mitral Valve Prolapse	Distorted Taste				With Speech			
Eye Crusting Fainting Eye Pain Fearfulness Eyelid Margin Redness Irritability Headache Light-Headedness Hearing Loss Numbness Hearing Problems Other Phobias Migraine Panic Attach's Musculoskeletal Paranoia Back Muscle Spasm Seizures Calf Cramps Suicidal Thoughts Chest Tightness Tingling Foot Cramps Cardiovascular Joint Deformity Angina/Chest Pain Joint Pain Breathlessness Joint Redness Heart Attack Joint Stiffness Heart Murmur Muscle Pain High Blood Pressure Muscle Spasms Irregular Pulse Muscle Stiffness Mitral Valve Prolapse	Ear Fullness				With Memory			
Eye Pain	Ear Ringing/Buzzing				Dizziness (spinning)			
Eyelid Margin Redness Irritability Implementation Italian	Eye Crusting				Fainting			
Headache	Eye Pain				Fearfulness			
Hearing Loss	Eyelid Margin Redness				Irritability			
Hearing Problems	Headache				Light-Headedness			
Migraine Panic Attach's Paranoia Paranoia Seizures Suicidal Thoughts Suicidal Though	Hearing Loss				Numbness			
Musculoskeletal Paranoia Back Muscle Spasm Seizures Calf Cramps Suicidal Thoughts Chest Tightness Tingling Foot Cramps Cardiovascular Joint Deformity Angina/Chest Pain Joint Pain Breathlessness Joint Redness Heart Attack Joint Stiffness Heart Murmur Muscle Pain High Blood Pressure Muscle Spasms Irregular Pulse Muscle Stiffness Mitral Valve Prolapse	Hearing Problems				Other Phobias			
Back Muscle Spasm	Migraine				Panic Attach's			
Calf Cramps Chest Tightness Tingling Foot Cramps Cardiovascular Joint Deformity Joint Pain Joint Redness Joint Stiffness Heart Attack Joint Stiffness Heart Murmur Muscle Pain Muscle Spasms Muscle Stiffness Miscle Stiffness Misc	Musculoskeletal				Paranoia			
Chest Tightness Foot Cramps Cardiovascular Joint Deformity Joint Pain Joint Redness Joint Stiffness Heart Attack Heart Murmur Muscle Pain High Blood Pressure Muscle Spasms Muscle Stiffness Mitral Valve Prolapse	Back Muscle Spasm				Seizures			
Foot Cramps Joint Deformity Joint Pain Breathlessness Joint Redness Joint Stiffness Heart Attack Joint Stiffness Heart Murmur High Blood Pressure Muscle Spasms Muscle Stiffness Mitral Valve Prolapse	Calf Cramps				Suicidal Thoughts			
Joint Deformity	Chest Tightness				Tingling			
Joint Pain Breathlessness Joint Redness Heart Attack Joint Stiffness Heart Murmur Muscle Pain High Blood Pressure Muscle Spasms Irregular Pulse Muscle Stiffness Mitral Valve Prolapse	Foot Cramps				Cardiovascular			
Joint Redness	Joint Deformity				Angina/Chest Pain			
Joint Stiffness	Joint Pain				Breathlessness			
Muscle Pain	Joint Redness				Heart Attack			
Muscle Spasms Irregular Pulse Irregular Pulse Muscle Stiffness Mitral Valve Prolapse	Joint Stiffness				Heart Murmur			
Muscle Stiffness Mitral Valve Prolapse	Muscle Pain				High Blood Pressure			
	Muscle Spasms				Irregular Pulse			
Muscle Twitches Palpitations	Muscle Stiffness				Mitral Valve Prolapse			
	Muscle Twitches							
Around Eyes Phlebitis	Around Eyes				Phlebitis			
Arms or Legs Swollen Ankles/Feet	·				Swollen Ankles/Feet			
Muscle Weakness Varicose Veins	Muscle Weakness							

Symptom Review (cont.)

Please check if these symptoms occur presently or have occurred in the last 6 months.

Urinary	Mild	Moderate	Severe	Digestion (cont.)	Mild	Moderate	Severe
Bed Wetting				Nausea			
Hesitancy				Periodontal Disease			
Infection				Sore Tounge			
Kidney Disease				Strong Stool Odor			
Kidney Stones				Undigested Food in Stool			
Leaking/Incontinence				Upper Abdominal Pain			
Pain/Burning				Vomiting			
Urgency				Eating			
Digestion				Binge Eating			
Anal Spasms				Bulimia			
Bad Teeth				Can't Gain Weight			
Bleeding Guns				Can't Loose Weight			
Bloating of:				Carbohydrate Craving			
Lower Abdomen				Carbohydrate Intolerance			
Whole Abdomen				Poor Appetite			
Bloating After Meals				Salt Cravings			
Blood in Stool				Frequent Dieting			
Burping				Sweet Cravings			
Canker Sores				Caffeine Dependency			
Cold Sores				Respiratory			
Constipation				Bad Breath			
Cracking at Corner of Lips				Bad Odor in Nose			
Dentures w/Poor Chewing				Cough-Dry			
Diarrhea				Cough-Productive			
Difficulty Swallowing				Nasal Stuffiness			
Dry Mouth				Nose Bleeds			
Farting				Post Nasal Drip			
Fissures				Sinus Fullness			
Foods "Repeat" (Reflux)				Sinus Infection			
Lower Abdominal Pain				Snoring			
Mucus in Stools				Sore Throat			
				Wheezing			
				Winter Stuffiness			

Mark where you feel that you currently are on the Health scale.



Health Goals								
What do you hope to achieve through care	e in our office?							
When was the last time you felt well?								
What do you feel needs to happen for you t	o get better?							
Please rank on a scale of <u>0</u> (unwilling	ng) to <u>5</u> (ver	y willing) fo	or the	e foll	owin	g:		
In order to improve your he	ealth, how wi	lling are yo	u to:					
Significantly modify your diet?		0	1	2	3	4	5	
Take nutritional supplements each day?		0	1	2	3	4	5	
Modify your lifestyle? (e.g. work demands, sleep habits)		0	1	2	3	4	5	
Engage in regular exercise?		0	1	2	3	4	5	
Receive regular chiropractic care?		0	1	2	3	4	5	

OUR PURPOSE:

TO SERVE COURAGEOUSLY, LOVE EMPATHETICALLY & FACILITATE HEALING WHEN ALL HOPE HAS BEEN LOST.

Terms of Acceptance

This document serves to inform you about potential risks that can be associated with care in our office. Please read and ask questions as needed. Dr. Jessica Smiley and Dr. Brittany Steward are licensed Chiropractors in the state of Tennessee. Dr. Smiley and Dr. Steward have pursued post graduate courses in Neuroscience. Dr. Smiley and Dr. Steward are currently working towards their fellowship as board eligible Functional Neurologists with a focus in Developmental Functional Neurology. Both doctors have also received extensive post graduate training in Functional Medicine. Dr. Smiley and Dr. Steward are board certified by the American Veterinary Chiropractic Association in animal chiropractic. Dr. Smiley also holds a license in Pastoral Medicine. With that being said, please read each statement accordingly: Smiley Family Chiropractic and Wellness Center will not claim to treat or cure any medical conditions, but rather will attempt to restore balance and function to your health and wellness. This process may include examinations, chiropractic adjustments, functional neurology assessments and therapies, music / acoustic therapy, color / light therapy, vestibular rehab, physical therapy exercises, muscle work (muscle stripping, massage, stretching, rehab), supplemental recommendations, diet alteration, blood chemistries, stool samples, saliva samples, various intake forms, and other methods and modalities may be used as well.

If any dietary or supplemental recommendations are made Smiley Family Chiropractic and Wellness Center, we do recommend that you bring these recommendations to your medical providers before beginning. Any recommendations made are not intended to diagnose, treat, cure, or manage any medical condition.

Chiropractic, Functional Medicine, and Functional Neurology comprise various methods of establishing balance within one's body. The methods that Smiley Family Chiropractic and Wellness Center utilizes should not replace that of traditional medical approaches, and it is always advised that anyone under our care should follow up with their medical providers to discuss any care recommendations. At times, an adjustment/manipulation/fast stretch may be performed to help improve your function and eliminate the effects of vertebral subluxation. As with all types of health care interventions, there are some risks to care, including but not limited to: muscle spasms, aggravating and/or temporary increase in symptoms, lack of improvement of symptoms, burns and/or scarring from electrical stimulation and from hot or cold therapies, including but not limited to hot packs and ice, fractures (broken bones), disc injuries, dislocations, strains and sprains. There are very rare occurrences when stroke has been linked to an adjustment - many studies have been performed on this topic, some try to demonstrate a very weak association, but most studies show that chiropractic manipulations are not directly linked to this type of injury. The methods that Dr. Jessica Smiley and Dr. Brittany Steward utilizes minimize all the above-mentioned risks. Historically, Chiropractic is a very safe and effective means to achieve a more optimal state of health and wellness. In this practice Dr. Jesscia Smiley and Dr. Brittany Steward will need to perform an exam prior to commenting on the state of your health and prior to making any recommendations.

Smiley Family Chiropractic and Wellness Center may use various types of photos biomodulation during your appointments. This will involve the use of a laser / light. Laser therapy has been heavily researched and proven safe and effective for many different conditions over the past several decades. We do not claim to treat, cure, manage, or diagnose any medical condition with photobiomodulation. We are simply improving the overall function of your body via the various proven effects of the laser / light therapy.

Smiley Family Chiropractic and Wellness Center acknowledges the scope of Chiropractic in the state of Tennessee is very limited and we will stay within this scope of practice. All therapies and procedures performed will be geared toward the following goals: to reduce the effects of the vertebral subluxation complex via various reflexogenic systems, to establish balance within your body, and to improve your

overall health and wellness.

If you have any concerns or reservations prior to care with Smiley Family Chiropractic and Wellness Center, please do not hesitate to ask. If you ever experience something that causes any concern, please discuss the matter with us immediately.

By signing below, you acknowledge that you have fully read or have had the chance to read all information contained within this document and have had an opportunity to ask any about any questions or concerns and agree with these terms and information.

Pertinent to Intensive Functional Neurology Patients Only

I fully acknowledge that Smiley Family Chiropractic and Wellness Center will enforce a cancellation policy if I fail to cancel my appointment more than 14 days in advance. The policy is as detailed below: • If appointment is canceled between days 8-14 days before the appointment a 50% cancellation fee may be collected. • If appointment is canceled between days 0-7 days before the appointment a 100% cancellation fee may be collected. • If you do not show up at your scheduled appointment, your card will be charged for 100% of the scheduled appointment fee.

o lagree

Pertinent to Functional Neurology and Functional Medicine Patients

I fully acknowledge that Smiley Family Chiropractic and Wellness Center will enforce a cancellation policy if I fail to cancel my appointment less than 24 hours in advance. If a Functional Neurology or Functional Medicine appointment is not cancelled within 24 hours a 50% cancellation fee of services rendered will be collected.

We understand there may be times when an unforeseen emergency occurs, and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances please contact our Office Manager, who may be able to waive the No Show fee. Should it be after regular business hours Monday through Thursday, or a weekend, you may leave a message or a text message.

o lagree

New Member Intake and Financial Policies – Consents

Contact

I authorize Smiley Family Chiropractic & Wellness Center to contact me via phone, text, or email. Contact purposes are typically, but not limited to being informative in nature — appointment reminders and/or info about closings and important dates. On occasion I may send notifications about current research or goings on in the field of chiropractic, Functional Medicine, Functional Neurology, Functional Endocrinology, or health in general. Dr. Jessica Smiley and/or Dr. Brittany Steward will also use these contacts to follow up when that is necessary. Your contact info will never be sold or solicited. I authorize Smiley Family Chiropractic & Wellness Center to utilize mmileyfamilychiropractic@msn.com and/or drsmiley sfcwc@hotmail.com, or (423)442-2100 and/or (423)295-4406 to contact me when needed.

I agree

Insurance and Billing

I understand that Smiley Family Chiropractic & Wellness Center, will not in any way bill my insurance, nor will they give billing codes for reimbursement from insurance for any services outside of Chiropractic. I understand that I am responsible for full payment for any service at the time of service, unless otherwise agreed upon. I agree that if an invoice is emailed or mailed after the service that I will submit payment within 7 days of receiving the invoice, unless otherwise agreed upon. If payment is not received within 7 days Smiley Family Chiropractic & Wellness Center may begin collection procedures if deemed necessary and/or begin to add 5% interest to the uncollected balance per month from the date of service.

o I agree

Cancellation Policy

I fully acknowledge that Smiley Family Chiropractic & Wellness Center will enforce a cancellation policy if I fail to cancel my appointment more than 24 hours in advance for Functional Neurology or Functional Medicine appointments and more than 7 days for Intensive Functional Neurology appointments. The policy is as detailed below:

- If a Functional Neurology or Functional Medicine appointment is not cancelled within 24 hours a 50% cancellation fee will be charged.
- If an Intensive Functional Neurology appointment is cancelled between 8-14 days before the appointment, 50% cancellation fee may be collected. If an appointment is cancelled within 0-7 days a 100% cancellation fee will be collected.

If you do not show up to your scheduled appointment, your card will be charged for 100% of the scheduled appointment fee.

o I am aware of the cancellation policy, and I agree

Credit Card

Based on the details noted above I authorize Smiley Family Chiropractic & Wellness Center to charge the credit card given in the amount dictated per guidelines for the cancellation policy above

I agree

HIPPA

I have read or been given the chance to read over the HIPPA guidelines (posted on the website/from)

o I agree

Medical Information

I agree to allow Smiley Family Chiropractic & Wellness Center to obtain and/or send medical information as deemed medically necessary for my care. I also agree to allow Smiley Family Chiropractic & Wellness Center to consult with providers that I am seeing or have seen as needed for my care.

o I agree

Media Release

I authorize Smiley Family Chiropractic & Wellness Center to use various photos and videos as deemed necessary for educational and academic purposes. Mediums that these photos and videos may be used for includes but is not limited to; lectures and social media (Smiley Family Chiropractic & Wellness Center's Facebook Page and Instagram). Due to the nature of what we do in the office it is important that people see and understand this new form of healthcare. Our goal with any information shared is to further the understanding of functional neurology, laser therapy, chiropractic, and other modalities or methods utilized. All photos and videos will be tactful.

- I agree
- I disagree

Non-Refundable Deposit

I understand that for intensive appointments that have more than 3 hours booked in one week, the office will request a nonrefundable deposit of \$1,000 to hold the appointments. I understand that the deposit amount will go toward the full cost of the intensive and is non-refundable and non- transferable.

I agree

Acknowledgement

By signing below, you acknowledge that you have fully read or have had the chance to read all information contained within this document and have had an opportunity to ask any questions or concerns and are in agreement with these terms and information.

I agree

Signature	Date/	_/
		_/

Parent or legal guardian (if under the age of 18)



Financial Policy

- 1. It is the policy of this office that all services rendered be ultimately the responsibility of the patient, including those that are not reimbursed by third party payers.
- 2. All payments/co-payments/deductibles are payable when services are rendered or at the beginning of each week or month as credit to your account with no exceptions, unless prior arrangements have been made. If you choose to pay in advance you will be saving time at the front desk. If you are prepaid and pre-scheduled no wait is necessary, you can return your chart to the front desk counter and leave.
- 3. This office does not promise that an insurance company will reimburse for the usual and customary charges submitted by this office. We will honor what they communicate to us at the time of benefit verification, but as they do not guarantee benefits until claim is processed and released, neither can we.
- 4. This office will accept payment from secondary insurance but will not file with a secondary insurance and cannot guarantee charges will be reimbursed. Unpaid balances older than **60 days** will become patient's responsibility automatically.
- 5. Since we do not own your policy and occasionally we experience difficulty in collecting from the carrier, we may ask for your active assistance in rectifying a situation on any of your bills older than **30** days after your acknowledgment we send you a bill.
- 6. SFCWC will NOT enter into a dispute with an insurance company over the amount of reimbursement.
- 7. It is the patient's responsibility to communicate to this office any changes in status of his/her insurance company policy, or new information on auto accident and worker's compensation. Failure to do so will result in patient being responsible for bills up to the date of our acknowledgment.
- 8. Returned checks will be subject to an additional \$35.00 collection fee. All balances over 30 days will be subject to a late fee of 10% of total owed every 30 days or a past due fee of \$10, whichever one is greater.
- 9. All accounts not paid within **90 days** will automatically be turned over to SFCWC's Attorney. If SFCWC must file a lawsuit for unpaid balances, Patient agrees to cover all Attorney fees and Court costs.
- 10. All patients whose visitation schedule is once per month (or longer) will not be eligible for insurance assignment; since that frequency constitutes a well visit, insurances will not cover maintenance care.

It is the goal of this office to provide you with the finest quality chiropractic care available. If you have any questions in regard to your health care, or any of our policies, please let us know. We look forward to your referrals and to a doctor-patient relationship that works for a mutual benefit.

I HAVE READ, UNDERSTOOD, AND AGREED WITH THE ABOVE FINANCIAL AGREEMENT.
Patient Signature: Date:/
I HAVE READ, UNDERSTOOD, AND AGREED WITH THE OFFICE AND APPOINTMENT POLICIES explained to me of which I hold the original copy.
Patient Initials:

Smiley Family Chiropractic & Wellness Center NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THAT INFORMATION.

PLEASE REVIEW THIS NOTICE CAREFULLY. This Practice is committed to maintaining the privacy of your protected health information ("PHI"), which includes information about your health condition and the care and treatment you receive from the Practice. The creation of a record detailing the care and services you receive helps this office to provide you with quality health care. This Notice details how your PHI may be used and disclosed to third parties. This Notice also details your rights regarding your PHI. The privacy of PHI in patient files will be protected when the files are taken to and from the Practice by placing the files in a box or brief case and kept within the custody of a doctor or employee of the Practice authorized to remove the files from the Practice's office. It may be necessary to take patient files to a facility where a patient is confined or to a patient's home where the patient is to be

NO CONSENT REQUIRED - The Practice may use and/or disclose your PHI for the purposes of:

- (a) <u>Treatment</u> In order to provide you with the health care you require, the Practice will provide your PHI to those health care professionals, whether on the Practice's staff or not, directly involved in your care so that they may understand your health condition and needs. For example, a physician treating you for a condition or disease may need to know the results of your latest physician examination by this office.
- (b) Payment In order to get paid for services provided to you, the Practice will provide your PHI, directly or through a billing service, to appropriate third party payers, pursuant to their billing and payment requirements. For example, the Practice may need to provide the Medicare program with information about health care services that you received from the Practice so that the Practice can be properly reimbursed. The Practice may also need to tell your insurance plan about treatment you are going to receive so that it can determine whether or not it will cover the treatment expense.
- (c) Health Care Operations In order for the Practice to operate in accordance with applicable law and insurance requirements and in order for the Practice to continue to provide quality and efficient care, it may be necessary for the Practice to compile, use and/or disclose your PHI. For example, the Practice may use your PHI in order to evaluate the performance of the Practice's personnel in providing care to you.

The Practice may also use and/or disclose your PHI, without a written Consent from you, in the following additional instances:

- (a) <u>De-identified Information</u> Information that does not identify you and, even without your name, cannot be used to identify you.
- (b) <u>Business Associate</u> To a business associate if the Practice obtains satisfactory written assurance, in accordance with applicable law, that the business associate will appropriately safeguard your PHI. A business associate is an entity that assists the Practice in undertaking some essential function, such as a billing company that assists the office in submitting claims for payment to insurance companies or other payers.
- (c) <u>Personal Representative</u> To a person who, under applicable law, has the authority to represent you in making decisions related to your health care.
- (d) Emergency Situations -
 - (i) for the purpose of obtaining or rendering emergency treatment to you provided that the Practice attempts to obtain your Consent as soon as possible; or
 - (ii) to a public or private entity authorized by law or by its charter to assist in disaster relief efforts, for the purpose of coordinating your care with such entities in an emergency situation.
- (e) <u>Communication Barriers</u> If, due to substantial communication barriers or inability to communicate, the Practice has been unable to obtain your Consent and the Practice determines, in the exercise of its professional judgment, that your Consent to receive treatment is clearly inferred from the circumstances.
- (f) Public Health Activities Such activities include, for example, information collected by a public health authority, as authorized by law, to prevent or control disease and that does not identify you and, even without your name, cannot be used to identify you.
- (g) <u>Abuse, Neglect or Domestic Violence</u> To a government authority if the Practice is required by law to make such disclosure. If the Practice is authorized by law to make such a disclosure, it will do so if it believes that the disclosure is necessary to prevent serious harm.
- (h) Health Oversight Activities Such activities, which must be required by law, involve government agencies and may include, for example, criminal investigations, disciplinary actions, or general oversight activities relating to the community's health care system.
- Judicial and Administrative Proceeding For example, the Practice may be required to disclose your PHI in response to a court order or a lawfully issued subpoena.
- (j) <u>Law Enforcement Purposes</u> In certain instances, your PHI may have to be disclosed to a law enforcement official. For example, your PHI may be the subject of a grand jury subpoena. Or, the Practice may disclose your PHI if the Practice believes that your death was the result of criminal conduct.
- (k) <u>Coroner or Medical Examiner</u> The Practice may disclose your PHI to a coroner or medical examiner for the purpose of identifying you or determining your cause of death.
- Organ, Eye or Tissue Donation If you are an organ donor, the Practice may disclose your PHI to the entity to
 whom you have agreed to donate your organs.
- (m) Research If the Practice is involved in research activities, your PHI may be used, but such use is subject to numerous governmental requirements intended to protect the privacy of your PHI and that does not identify you and, even without your name, cannot be used to identify you.
- (n) Avert a Threat to Health or Safety The Practice may disclose your PHI if it believes that such disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public and the disclosure is to an individual who is reasonably able to prevent or lessen the threat.
- (o) Workers' Compensation If you are involved in a Workers' Compensation claim, the Practice may be required to disclose your PHI to an individual or entity that is part of the Workers' Compensation system.
- (p) <u>Disclosure of immunizations</u> to schools required for admission upon your informal agreement.

APPOINTMENT REMINDER - The Practice may, from time to time, contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you. The following appointment reminders are used by the Practice: a <u>postcard mailed</u> to you at the address provided by you; and <u>telephoning your home</u> and leaving a message on your answering machine or with the individual answering the phone.

DIRECTORY/SIGN-IN LOG - The Practice maintains a directory of and sign-in log for individuals seeking care and treatment in the office. Directory and sign-in log are located in a position where staff can readily see who is seeking care in the office, as well as the individual's location within the Practice's office suite. This information may be seen by, and is accessible to, others who are seeking care or services in the Practice's offices.

FAMILY/FRIENDS - The Practice may disclose to your family member, other relative, a close personal friend, or any other person identified by you, your PHI directly relevant to such person's involvement with your care or the payment for your care unless you direct the Practice to the contrary. The Practice may also use or disclose your PHI to notify or assist in the notification (including identifying or locating) a family member, a personal representative, or another person responsible for your care, of your location, general condition or death. However, in both cases, the following conditions will apply:

(a) If you are present at or prior to the use or disclosure of your PHI, the Practice may use or disclose your PHI if you agree, or if the Practice can reasonably infer from the circumstances, based on the exercise of its professional judgment that you do not object to the use or disclosure. (b) If you are not present, the Practice will, in the exercise of professional judgment, determine whether the use or disclosure is in your best interests and, if so, disclose only the PHI that is directly relevant to the person's involvement with your care.

AUTHORIZATION Uses and/or disclosures, other than those described above, will be made only with your written Authorization.

PRACTICE'S REQUIREMENTS - The Practice:

- is required by federal law to maintain the privacy of your PHI and to provide you with this Privacy Notice detailing the Practice's legal duties and privacy practices with respect to your PHI.
- is required to abide by the terms of this Privacy Notice.
- reserves the right to change the terms of this Privacy Notice and to make the new Privacy Notice provisions effective for your entire PHI that it maintains.
- will distribute any revised Privacy Notice to you prior to implementation.
- · will not retaliate against you for filing a complaint.

YOUR RIGHTS - You have the right to:

- (a) Revoke any Authorization and/or Consent, in writing, at any time. To request a revocation, you must submit a written request to the Practice's Privacy Officer.
- (b) Request restrictions on certain use and/or disclosure of your PHI as provided by law. However, the Practice is not obligated to agree to any requested restrictions. To request restrictions, you must submit a written request to the Practice's Privacy Officer. In your written request, you must inform the Practice of what information you want to limit, whether you want to limit the Practice's use or disclosure, or both, and to whom you want the limits to apply. If the Practice agrees to your request, the Practice will comply with your request unless the information is needed in order to provide you with emergency treatment.
- (c) Receive confidential communications or PHI by alternative means or at alternative locations. You must make your request in writing to the Practice's Privacy Officer. The Practice will accommodate all reasonable requests.
- (d) Inspect and obtain a copy of your PHI as provided by 45 CFR 164.524. To inspect and copy your PHI, you are requested to submit a written request to the Practice's Privacy Officer. The Practice can charge you a fee for the cost of copying, mailing or other supplies associated with your request.
- (e) Amend your PHI as provided by 45 CFR 164.528. To request an amendment, you must submit a written request to the Practice's Privacy Officer. You must provide a reason that supports your request. The Practice may deny your request if it is not in writing, if you do not provide a reason in support of your request, if the information to be amended was not created by the Practice (unless the individual or entity that created the information is no longer available), if the information is not part of your PHI maintained by the Practice, if the information is not part of the information you would be permitted to inspect and copy, and/or if the information is accurate and complete. If you disagree with the Practice's denial, you will have the right to submit a written statement of disagreement.
- (f) Receive an accounting of disclosures of your PHI as provided by 45 CFR 164.528. The request should indicate in what form you want the list (such as a paper or electronic copy).
- (g) Receive a paper copy of this Privacy Notice from the Practice upon request to the Practice's Privacy Officer.
- (h) Receive notice of any breach of confidentiality of your PHI by the Practice.
- Prohibit report of any test, examination or treatment to your health plan or anyone else for which you pay in cash or by credit card.
- (j) Complain to the Practice or to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F, HHH Building, Washington, D.C. 20201, 202 619-0257, email: ocrmail@hhs.gov if you believe your privacy rights have been violated. To file a complaint with the Practice, you must contact the Practice's Privacy Officer. All complaints must be in writing.
- (k) Request copies of your PHI in electronic format.

To obtain more information on or have your questions about your rights answered; you may contact the Practice's Privacy Officer, Dr. Jessica Smiley-Hedrick, at **423-442-2100** or via email at **drsmiley@sfcwc@hotmail.com**.

QUESTIONS AND COMPLAINTS - You may obtain additional information about our privacy practices or express concerns or complaints to the person identified below that is the Privacy Officer and Contact person appointed for this practice. The Privacy Officer Dr Jessica.

You may file a complaint with the Privacy Officer if you believe that your privacy rights have been violated relating to release of your protected health information. You may, also, submit a complaint to the Department of Health and Human Services the address of which will be provided to you by the Privacy Officer. We will not retaliate against you in any way if you file a complaint.

EFFECTIVE DATE - Th	his Notice is in	effect as	of 6/29/2022
---------------------	------------------	-----------	--------------

(Patient)	(Data)
(ratient)	(Date)